

# *Direct* *aero services*

## Proven Service Excellence



In October 2017, a major airline went into administration. Aware that we could be of service to all the leasing companies involved, we proceeded to immediately offer our services.

A leading financial institution accepted and we identified CAMO and available MRO facilities on their behalf. In the same week an agreement was put in place between the financial institution and Direct Aero Services. To enable appropriate support both a CAMO organisation and a maintenance provider were contacted, further agreements were put in place to cover both CAMO and the parking/storage of aircraft.

Our team located technical consultants were sent to the aircraft locations in Gatwick and Manchester to arrange for aircraft repossession. CAMO liaised with the MRO provider of the airline that went into administration to take control of the aircraft records and Airbus world access.

Direct Aero Services commenced negotiations with the Civil Aviation Authority in the United Kingdom and the airport authorities to release the aircraft. During this time, ground handling was arranged in preparation to move the aircraft. Minor maintenance was required to prepare the aircraft for ferrying, which included sourcing and supplying several MMEL parts e.g. slide and navigation light. After the aircraft preparation was completed, ferry flights were put in place by Direct Aero Services to move the aircraft to Prestwick.

We arranged for all aircraft to enter a parking and storage program. Since no titled engines were installed, preparations were undertaken to swap out the engines with other lessors and agreements were put in place with the owners. Our team arranged and contracted a transport company to move the engines safely.

Following this, Engine/APU stands were located and then shipped to Shannon. Titled engines were located in Shannon and Montpellier and the APU in Ostrava. Our technical representatives proceeded to oversee engine removals including issuing of Form 1s. All missing QEC parts were identified and sourced. During this process agreements were made with the local MRO in Shannon to deliver the engines and APU to Prestwick.

Further actions required the record removal from the storage facility of the major airline who were in administration. The records were then then shipped to the CAMO organisation. The record review process was initiated using Aircamo personnel and additional technical records personnel.



During this time, bridging checks were started by MRO. The records were incomplete, which resulted in a larger bridging check than normal being implemented to include some heavy maintenance. We positioned a Technical Consultant at Prestwick to oversee these checks. The scope of work was produced by the CAMO.

This led to the identification of multiple spares/parts being required that were sourced through the MRO and CAMO organisation. The coordination was led by the Direct Aero Services team resulting in specialist maintenance services (NDT) being contacted and the parts being sent for overhaul.

Direct Aero Services successfully coordinated all the MRO activity and aircraft management. This involved daily and weekly updates with owners, MRO and CAMO. Throughout this process we accurately registered a detailed daily cost tracking and issued a statement every month.

Due to a heavy MRO schedule the maintenance was carried out over a number of months. Direct Aero Services continued to coordinate all aspects to ensure that the aircraft were brought into airworthiness condition in preparation for sale.

Direct Aero Services supplied the ferry crew to bring the aircraft to the Netherlands for delivery to the new owners. The CAMO has continued and a new deal was negotiated with the new owners.

Following from this, we supported all parties with a new aircraft management being put in place with the current operator. This included the continuation of CAMO management and the coordination of the aircraft bridging check and modification in the Netherlands.

“Providing technical service solutions  
for your leased aircraft needs.”